

Universal Energy Installer Partner Requirements

Qualification & Compliance Guide for Installation Network Applicants

This guide sets out the evidence Universal Energy will normally request when assessing installers applying to join our network. It is designed to protect customers, support compliant delivery and help installer partners access the right type of work.

Purpose To define a clear partner standard across EV charging, solar PV, battery storage, EICRs and electrical testing.	Audience Installers, electricians and specialist contractors applying to join the Universal Energy network.
Assessment Approach We review credentials, insurance, technical competence, service quality and evidence relevant to the work offered.	Important Note This document is a practical onboarding guide and does not replace legal, regulatory or scheme-specific advice.

Requirement Levels

Level	Meaning	Typical Examples
Must-have	Required before a partner can be approved for the relevant service line.	Competent Person Scheme registration, appropriate insurance, calibrated test equipment, relevant qualifications and safe working procedures.
Preferred	Not always mandatory by law, but strongly improves suitability and may be needed for grant-funded, certified or consumer-protection routes.	OZEV authorisation for EV grant work, MCS certification for solar PV, manufacturer training, RECC or equivalent consumer code membership.
Desirable	Strengthens the application, especially for commercial, public sector or larger multi-site programmes.	CHAS, SafeContractor, Constructionline, ISO standards, DBS checks where required, strong RAMS and project documentation capability.

How Universal Energy Interprets "Equivalent"

Where this guide refers to NICEIC, NAPIT or equivalent, equivalent means a recognised competent person, certification or professional scheme suitable for the type and scale of work being undertaken. Evidence must be current, verifiable and relevant to the service being offered.

Core Partner Requirements

These requirements apply to all installer partners, regardless of service type.

Area	Must-have	Why it matters
Electrical competence	NICEIC, NAPIT, ECA or equivalent registration appropriate to the work.	Demonstrates assessed competence and supports compliance with UK electrical standards and Part P where relevant.
Current regulations	Current BS 7671 / 18th Edition knowledge and access to relevant technical guidance.	Helps ensure work is designed, installed, inspected and tested to recognised UK standards.
Insurance	Public liability insurance. Employer liability where staff are employed. Professional indemnity where design advice is provided.	Protects customers, installers and Universal Energy from avoidable financial and operational risk.
Testing equipment	Calibrated test equipment relevant to the work being undertaken.	Supports accurate certification, inspection and defensible test results.
Health and safety	Safe isolation procedure, RAMS capability, PPE, incident reporting and working practices proportionate to work type.	Essential for domestic, commercial and public sector work.
Business checks	Company identity, right-to-work where applicable, trading address, bank details and tax/VAT status where relevant.	Confirms the installer can trade legitimately and be paid correctly.
Customer standards	Agreement to Universal Energy customer service, communication and sign-off standards.	Protects the customer experience and the Universal Energy brand.

Evidence We May Request

- Accreditation certificates and membership numbers.
- Insurance schedules showing cover levels and renewal dates.
- Training certificates, CPD records and manufacturer accreditations.
- Sample certificates, EICRs, commissioning documents or completion packs.
- Health and safety documents, RAMS and safe isolation procedures.

Service-Specific Requirements

Approval is service-specific. For example, an installer may be approved for EICRs but not solar PV unless the relevant solar evidence has also been provided.

EV Charger Installation Partners

Must-have	Preferred	Desirable
NICEIC, NAPIT, ECA or equivalent electrical competence. EV charge point installation competence. Current BS 7671 knowledge. Safe isolation and testing capability. DNO/load assessment awareness.	OZEV-authorised installer status where grant-funded work may apply. Manufacturer training for common charger brands. Experience with load balancing, PME considerations and smart charging configuration.	EVCC/RECC or equivalent consumer code membership. Commercial charging experience. Experience with payment-enabled chargers and software platforms.

OZEV is preferred because grant-funded work normally requires an OZEV-authorised installer or authorised representative route.

Solar PV Installation Partners

Must-have	Preferred	Desirable
MCS certification for Solar PV where customers require certified installations. Solar PV design and installation competence. Working at height competence. Scaffolding and roof access compliance where relevant.	RECC or equivalent consumer code membership for domestic renewable sales. TrustMark where relevant. Experience with G98/G99 notifications and export arrangements. Manufacturer training for panels/inverters.	Commercial solar experience. Drone/satellite survey capability. ISO 9001/14001. Strong project packs, handover documents and performance reporting.

Battery Storage Partners

Must-have	Preferred	Desirable
Electrical Energy Storage Systems competence. Battery safety, isolation and commissioning capability. Manufacturer training where required. Appropriate electrical registration and insurance.	MCS battery storage certification where MCS-certified installations are offered. Experience integrating batteries with solar PV, backup circuits and smart tariffs. DNO/export notification experience.	Experience with multiple battery brands. Home energy management software experience. Fire safety/risk assessment documentation for complex sites.

EICR and Electrical Testing Partners

Must-have	Preferred	Desirable
City & Guilds 2391-52 or equivalent inspection and testing qualification. Current BS 7671 knowledge. Calibrated test equipment. Ability to code observations accurately.	Evidence of recent EICR experience across domestic and/or commercial properties. Ongoing CPD records. Experience with landlords, letting agents, housing associations or local authorities.	Multi-site testing programme experience. Digital reporting systems. Remedial works capability. Experience with high-volume property portfolios.

Inspection and testing competence will be assessed carefully due to the importance of clear, consistent and defensible EICR reporting.

Commercial and Public Sector Readiness

The following are especially important for partners who want to support local authorities, housing associations, schools, care settings, commercial landlords, office estates, retail, hospitality, warehouses and multi-site portfolios.

Health & Safety Prequalification CHAS, SafeContractor, SMAS or another SSIP-recognised route is preferred for public sector and larger commercial programmes.	Procurement Readiness Constructionline or similar supplier prequalification can strengthen suitability for local authority and commercial procurement routes.
RAMS Capability Ability to produce clear risk assessments, method statements and site-specific safety documents.	Site Access & Safeguarding DBS checks where required, asbestos awareness, working at height, manual handling and first aid training where relevant.
Operational Capacity Ability to manage appointments, evidence capture, customer communication, snagging, sign-off and completion packs.	Quality Systems ISO 9001, ISO 14001 and ISO 45001 are desirable for larger contractors and higher-value programmes.

Applicant Evidence Checklist

Document / Evidence	Required When	Status
NICEIC, NAPIT, ECA or equivalent registration	All electrical partners	Must-have
Public liability insurance	All partners	Must-have
Employer liability insurance	Where staff are employed	Must-have where applicable
Professional indemnity insurance	Where design/advice is provided	Preferred / must-have where applicable
Calibration certificates	Testing, EICR and commissioning work	Must-have
OZEV authorisation	EV grant-funded work	Preferred
MCS certification	Solar PV and relevant battery projects	Must-have for MCS-certified solar work; preferred for battery
RECC / consumer code membership	Domestic renewable sales and installations	Preferred
CHAS / SafeContractor / SSIP / Constructionline	Commercial and public sector work	Desirable / preferred depending on contract

Quality Standard for the Universal Energy Network

Universal Energy is building a network that is credible for customers, practical for installers and strong enough to support larger commercial and public sector opportunities. The right partner is not only technically competent, but also reliable, well-documented and customer-focused.

Competent Able to evidence relevant training, registrations, technical standards and service-specific experience.	Compliant Works safely, maintains insurance, follows current regulations and provides the correct documentation.
Customer-Focused Communicates clearly, respects customers and completes work to the agreed standard.	Scalable Can support repeat work, larger job volumes or multi-site programmes where required.

Source Notes Reviewed

This guide has been informed by current public guidance and recognised scheme information available at the time of preparation, including:

- GOV.UK guidance on OZEV-authorised installers and EV chargepoint grant requirements.
- NICEIC information on Approved Contractor, Domestic Installer, BS 7671 and inspection/testing training routes.
- City & Guilds information on the 2391 inspection and testing qualification.
- MCS installation standards for Solar PV and Battery Storage.
- RECC consumer protection standards for domestic renewable energy businesses.
- CHAS, SafeContractor and Constructionline information on contractor compliance, health and safety and procurement readiness.

Document Owner

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